

Hi _____

Yes, this is _____ from _____, you had requested more information about _____.

I'm calling to get you the rest of the information and get answers to any questions you might have to help you _____.

Can you grab a piece of paper and pen? (*wait for them to get it*)

Okay great, so first I wanted to confirm that you are still wanting _____
Did you get a chance to review the _____ that we gave you?

Okay perfect, so I'm looking at _____ appointment calendar now. _____ will be going over the details on helping you _____ and answer your questions.

Does _____ work better for you?
Okay, how about _____?

I want to confirm your phone number and email real quick to make sure I have it correct. The phone number I have is _____, and what's your email address?

Great _____. So if for any reason you can't make it or need to change your appointment day or time, we just ask that you call me to let me know so that I can book another person for that scheduled time.

My name again is _____, and my phone number is _____.
Okay so, _____ will call you at _____.

Have a great day _____. Goodbye!